



Our Commitment to Volunteers

RDA values every volunteer and is committed to giving each volunteer the best experience possible.

RDA will:

- welcome you, as a volunteer and provide appropriate opportunities for you to make a worthwhile contribution to the objectives of RDA
- provide you with the appropriate training and the right equipment for the task
- give guidance and support so that you will feel secure and confident in what you are doing
- treat you and all volunteers equally and fairly
- provide public liability, personal accident and Trustee indemnity insurance cover as appropriate
- provide you with a health & safety policy and accident procedure, as appropriate
- respect you as a volunteer, listen and learn from what you have to say, consistently encouraging two-way communication

In return we ask you to:

- commit to the necessary training and give us your time
- be reliable and to let us know in good time if you cannot attend
- comply with agreed standards
- be professional and loyal to RDA
- be fair to those around you
- talk to your RDA colleagues (volunteers or staff) first if you have a problem
- take reasonable care of your own health and safety and that of others
- respect the need for confidentiality whenever you have access to restricted charity information